



Haar Sauna Cancellation Policy

At Haar Sauna, our cancellation policy has been carefully crafted to safeguard both our business and the expenses we incur in preparing for your session. Please take note of our cancellation guidelines:

- Cancellations made within 0 to 72 hours of your scheduled appointment will result in the full booking fee being charged.
- For cancellations occurring between 3 days and 6 days before your appointment, a 50% fee will be charged, along with a £5.00 administrative fee.
- If you cancel your booking 7 days or more before your appointment time, a full refund will be processed, along with a £5.00 administrative fee.

We understand that unforeseen circumstances can arise, and we strive to strike a fair balance. If you wish to reschedule your booking please email info.haarsauna@gmail.com with the booking details (Name, Date, Time, Location).

If you do not show up or cancel on the day of your booking you will not be refunded or rescheduled.

We appreciate your understanding of our policy and look forward to providing you with a wonderful experience at Haar Sauna.